



Service and Maintenance Agreement for Exhaust Removal System

Thank you for choosing a **MagneGrip exhaust removal system**. We hope that you have been happy with the system, installation, and service you've received from **Weidner Fire**. It is our standard practice to train our customers to handle basic maintenance and service items on the MagneGrip system. This training has traditionally been provided at the fire house upon completion of the installation of the system. In addition, the MagneGrip Operating and Maintenance Manual outlines the recommended maintenance items.

While MagneGrip systems are designed to require a very low level of maintenance, all products need some level of attention. In an effort to enhance customer satisfaction, reduce repair costs, and increase product life, Weidner Fire is launching a MagneGrip Service and Maintenance program wherein our customers can receive annual or semi-annual exhaust system service from one of our certified technicians.

Our service agreement will include the following:

- Magnet pack cleaning, rotation, and inspection
- Tailpipe adapter cleaning and inspection. (*Proper cleaning of the tailpipe adaptor improves the magnetic strength, improving the seal and holding power of the nozzle to the apparatus.*)
- Adjustment of balancer tension. Inspection of all fasteners.
- Cleaning and lubrication of trolley or crab assembly.
- Pressure sensor check.
- Replacement of all 9V wireless transmitter batteries.
- Inspection and lubrication of fan system.
- Inspection of control panel fuses, receiver unit, and adjustable timer.
- Inspection of all hoses.

If there are any items that need to be replaced or repaired the service technician would put together a suggested repair list for the department's consideration. As part of the service agreement, the fire department will receive a **10% discount** on any required replacement parts. The price of the service agreement will be on a sliding scale depending on the amount of fire stations.

The scale is as follows:

Annual Service Agreement Pricing

- One Station.....\$599
- Two Stations.....\$549/Station
- Three Stations.....\$499/Station
- Four Stations.....\$449/Station
- Five Stations.....\$399/Station
- Six Stations.....\$349/Station
- Seven or More Stations.....\$299/Station

Semi-Annual Service Agreement Pricing

- One Station.....\$275
- Two Stations.....\$249/Station
- Three Stations.....\$225/Station
- Four Stations.....\$199/Station
- Five Stations.....\$175/Station
- Six Stations.....\$149/Station
- Seven or More Stations.....\$125/Station

It is our goal that our service program will contribute to extending the life of your system, as well as make your day to day duties a little lighter. If you have any questions regarding this service agreement, please feel free to contact our office. Thank you again for your business.

Best Regards,

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